

**ORIGINAL**

For Commission Use Only:

Case:

05-0751

**OFFICIAL FILE****ILLINOIS COMMERCE COMMISSION****FORMAL COMPLAINT**Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701William A. Cond, Chairman  
Michael J. Borinuck, Pres.

Regarding a complaint by (Person making the complaint):

MEDINA DISCONTINUED OPERATIONS INC.

Against (Utility name):

AMEREN CIPS

As to (Reason for complaint)

UNCHARACTERISTICALLY HIGH GAS BILL FOR THE BILLING PERIOD FROM 1/10/05 THROUGH 2/28/05 WHEN WE DISCOVERED A GAS LEAK AT AND AROUND THE GAS METER. THE BILLS FOR THAT PERIOD WERE \$27,000 WHEN THE METER IN THE PAST WAS \$8500 THE PREVIOUS YEAR AND \$12,000 IN 2003.  
in Du Quoin Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

3813 Weymouth Woods Dr., Medina, OH 44256

The service address that I am complaining about is

501 S. Limestone, Du Quoin, IL 62826

My home telephone is

Bill 618-724-9718  
Mike (330) 722-2092

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at M (330) 421-0303

(Full name of utility company)

AMEREN CIPS

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Has your complaint filed with that office been closed?

CHIEF CLERK'S OFFICE

2005 NOV 23 12:34

CONSUMER SERVICES DIVISION

Yes ☒ No ☐

Yes ☒ No ☐

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- 1) UNUSUALLY HIGH GAS BILL FOR THE PERIOD OF JANUARY THROUGH FEBRUARY 2005. THE NORMAL BILL FOR THIS PERIOD IN THE PAST WAS \$ 8500 TO \$ 12000, DEPENDING ON THE TEMPERATURE. THE CURRENT BILL IS \$ 27,000. AT THE TIME WE WERE INITIALLY BILLED FOR THIS AMOUNT WE INVESTIGATED AND FOUND GAS LEAKING AT AND AROUND THE GAS METER. THE LEAK WAS FIXED BY THE GAS COMPANY AT THAT TIME.
  - 2) UPON TRYING TO RESOLVE THE ISSUE WITH AMERICAN CIPS, IT WAS STATED TO US THAT THERE IS NOTHING WRONG WITH THE METER AND THEY WOULD NOT ADJUST THE BILL FOR THE LEAKS AND EXCESS GAS CHARGES.
  - 3) EVEN AFTER REPEATED DISCUSSIONS & MEETINGS AND THE COMPARATIVE INFO (ATTACHED) PROVIDED BY AMERICAN CIPS THAT SHOWS THE UNUSUAL RISE IN GAS FLOW YET HIGHER TEMPERATURES, WE WERE TOLD TO PAY THE BILL OR GO TO THE ICC.
- Please clearly state what you want the Commission to do in this case: 4) THIS GAS USE IS FOR HEATING AN EMPTY BUILDING WHICH MEANS THERE IS NO CHANGES IN THE AIR

ARRANGE FOR AMERICAN CIPS TO ADJUST TO THE PROPER AND FAIR AMOUNT BASED ON PAST EXPENDITURES. THIS REDUCING THE CLAIMED AMOUNT FROM \$ 27,000 DOWN TO \$ 8500 SINCE THE TEMPS WERE HIGHER IN 2005 THAN 2004 AND 2003.

Date: 11-15-05  
(Month, day, year)

Complainant's Signature William G. Acord

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

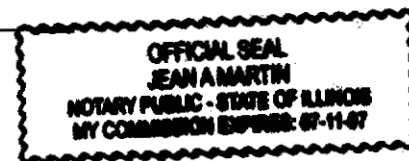
A notary public must witness the completion of this part of the form.

I, Jean A. Martin, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) Jean A. Martin

Subscribed and sworn/affirmed to before me on (month, day, year) 11-15-05

Mt. Kretztown, IL  
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.

icc207/07